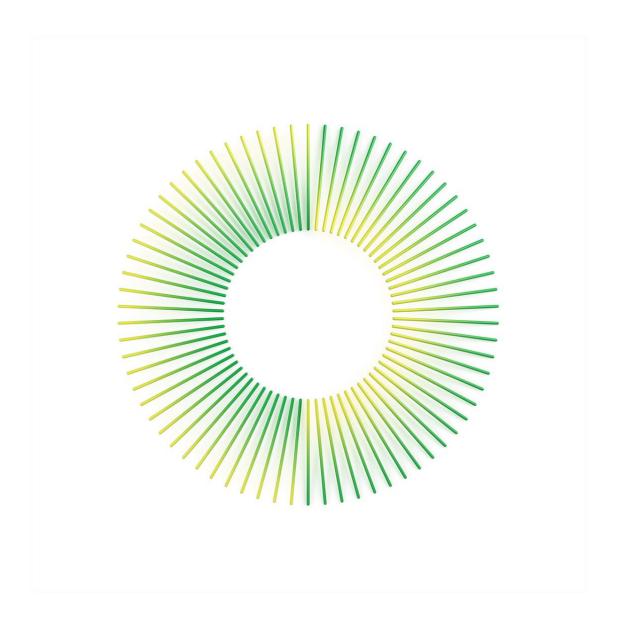
Deloitte.



Halo Guide (Proxy Nomination & Voting)



Overview

The Voluntary Administrators of Redflow Limited (ACN 130 227 271), Redflow International Pty Ltd (ACN 128 888 997), Redflow R&D Pty Ltd (ACN 116 992 253) and Zcell Australia Pty Ltd (ACN 613 792 420) will be using Deloitte's Halo platform as the primary tool for communicating with creditors and managing claims (known as proofs of debt).

The Voluntary Administrators have prepared this guide to assist you as a creditor or potential creditor to understand the steps that must occur to ensure you are appropriately registered and have lodged your claim in Halo. The next three pages set out an overview of these steps. Refer to the later sections of this guide for further details of the specific actions, screens in Halo and FAQs for each of these steps.

These are the key dates in relation to voting in Halo:

- Deadline for registering and submitting a claim in Halo
- Deadline for submitting proxy
- Meeting of creditors held
- Voting closes

Tuesday, 3 September 2024, 4:00pm (AEST) Tuesday, 3 September 2024, 4:00pm (AEST) Wednesday, 4 September 2024, 10:00am (AEST) Live during the meeting of creditors



Register in Halo

You'll need an email address and basic contact information to register at this page:

https://aurestructuring.deloittehalo.com/service/website/Redflow



Add a claim





Adding a claim in Halo requires basic details of your claim, including:

- the company that owes you money;
- the claim type (e.g. financier, employee, subcontractor, trade supplier); and
- a description of the amount you are owed.

You can also upload additional documentation to support your claim for consideration by the Voluntary Administrators (e.g. copy of invoice). Please only lodge 1 claim against the Company which you are a creditor of and attach all invoices to that claim.



Be admitted for voting

Based on the nature of your claim, the Voluntary Administrators will evaluate your claim for admission for voting. This may include reviewing the details of your claim submitted, assessing supporting documentation submitted (if any) and asking you further questions about your claim (if necessary).

You will be notified by email when you have been admitted for voting. Otherwise you can check your admission status in the Halo system in the 'My Claims' dashboard in Halo at any time.



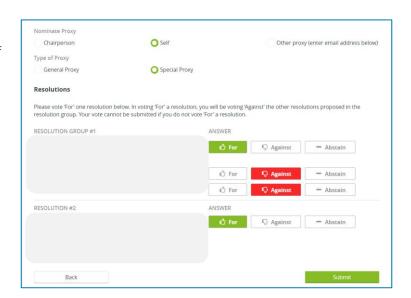
Appoint a proxy (required for organisational creditors, optional for individuals)

Once your claim has been admitted for voting, you can appoint a proxy. If you are not sure whether or not you need to appoint a proxy, refer to the FAQs at Section 4 of this guide.

You will need to have your proxy nomination completed by Tuesday, 3 September 2024, 4:00pm (AEST).

When appointing a proxy, you are appointing either (1) the Chairperson, (2) yourself or (3) someone else to vote on behalf of the creditor. If selecting someone else to represent you, you will need their email address so they can be registered in the Halo system. Selecting the **proxy option** is the first step of appointing a proxy.

You will also need to decide the **type of proxy** you are appointing. This is either (a) General Proxy or (b) Special Proxy. Refer to FAQs at Section 4 of this guide for further information on Proxy types.



To appoint a proxy, click 'Vote or Select Proxy' on your dashboard. If you are an organisation, the Proxy page will be displayed. If you are an individual, you will need to click the 'Nominate Proxy (Optional)' button. Here you will select the proxy option and the type of proxy. If selecting a Special proxy (displayed above), you will submit your vote (Step 5) with the nomination of your proxy and click 'Submit' to appoint your Proxy.



Cast your vote

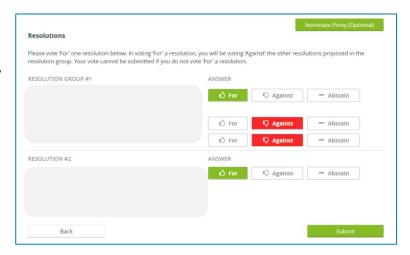
If your claim has been admitted for voting, you can log into Halo and click 'Select Proxy or Vote' on your 'My Claims' dashboard at this time. Once the voting event has started in Halo, there will be a yellow banner on your 'My Claims' dashboard which will say 'Select Proxy or Vote'.

To vote, select the tick box for the creditor you are voting for, and click the 'Select Vote' button. Choose your answer to the displayed resolution(s) and click 'Submit'.

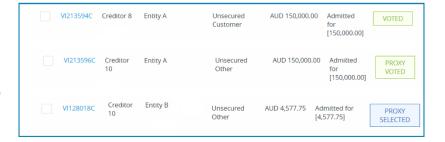
Voting will close on the live during the meeting of creditors.

If you have been assigned a General proxy vote, the

Vote will appear on your 'My Proxy' Dashboard and will need to be actioned in order to vote. Please follow the above steps except click 'Start Voting' on your 'My Proxy dashboard' instead of 'My Claims dashboard'.



When votes are successfully submitted, the voting status is now displayed as 'Voted', the appointment of a general proxy is displayed as 'Proxy Selected', and the appointment of a special proxy is displayed as 'Proxy Voted'. Once the general Proxy has exercised their vote, the voting status will change to 'Proxy Voted'



Note:

This guide will only focus on how to nominate a proxy and cast your vote in the Halo platform.

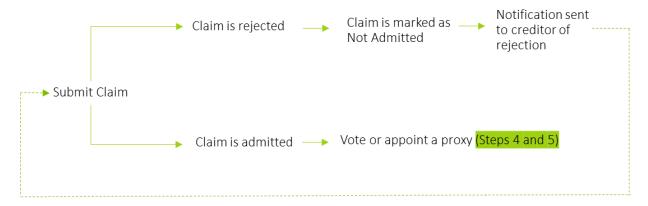
If you are looking for detailed guidance on registering as a user or lodging your claim, please refer to the Registration and Claim Lodgement Guide here: https://aurestructuring.deloitte-halo.com/service/website/Redflow?Pg=4

If you encounter any issues with the Halo platform, please contact our team at Redflow@deloitte.com.au.

Be admitted for voting

Based on the nature of your claim, the Voluntary Administrators will evaluate your claim for admission for voting. This will include reviewing the details of your claim submitted, assessing supporting documentation submitted (if any) and asking you further questions about your claim (if necessary).

Admission Process



Note – you are able to submit your vote even if the Administrators have not yet admitted your claim.

You will be notified by email when the Voluntary Administrators have evaluated your submitted claim(s) and the admitted status of your submitted claims has changed. Otherwise, you can check your admission status in the Halo system in the 'My Claims' dashboard at any time.

Admissions Statuses

Claims are presented in Halo with three admission statuses (labelled 1 to 3 in the image and described on next page):

VI213587C	Creditor 1	Number 1 Pty Ltd	Unsecured Trade Supplier	AUD 200,000.00	Submitted 1
VI213587C	Creditor 2	Number 1 Pty Ltd	Unsecured Trade Supplier	AUD 200,000.00	Admitted for [200,000.00]
VI213587C	Creditor 2	Number 2 Pty Ltd	Unsecured Trade Supplier	AUD 200,000.00	Not Admitted 3

- 1. Submitted: This status indicates that your claim has been registered in Halo and is under review for admission by the Voluntary Administrators. The Administrators may contact you via the Halo communication functions to ask you further details about your claim (if necessary) or request further supporting documentation in relation to your claims (if necessary).
- 2. Admitted: This status indicates that your claim has been reviewed and admitted for voting. The amount for which the claim has been admitted for voting will be displayed. Once admitted, the details of your claim (e.g. amount) cannot be changed until after the voting event.
- 3. Not admitted: The Voluntary Administrators may reject (not admit) your claim for voting purposes for a number of reasons including but not limited to the following:
 - The amount you have claimed is higher than the amount recorded as owing to you in the books and records of the Group and you have provided insufficient evidence to support your claim.
 - Where your claim includes amounts, which have been incurred post appointment and you have not provided
 sufficient supporting documentation to support this portion of your claim such as a contract with relevant terms.
 In such circumstances, the Voluntary Administrators may only admit your claim for the portion which relates to
 the period prior to the date of appointment until further supporting documentation is provided.
 - Your claim does not match the supporting evidence provided.
 - Your claim is not owed by any of the companies in the Group.
 - Your claim is a duplicate of another claim received by the Voluntary Administrators.
 - Your claim has been submitted after the claim submission deadline of Tuesday, 3 September 2024, 4:00pm (AEST).

Once the status of your claim has been changed to Not Admitted, you will not be able to change the details of your claim (e.g. amount).

However, you can continue to communicate with the Voluntary Administrators to understand the reasons for your claim not being admitted and, if time allows prior to the claim submission deadline, resubmit your claim or provide further information or documentation which may allow your claim to be admitted.



Appoint a proxy

Prior to voting you can appoint a proxy. A proxy is a document containing instructions to the Voluntary Administrators on who you want to represent you.

You aren't required to appoint a proxy unless the creditor you are representing is a company or organisation:

- A company needs to appoint a proxy as they need to appoint someone to vote on behalf of the company.
- If you are an individual and you want to give someone else your right to vote (e.g. a union representative or chairperson), you can appoint a proxy but it is not required in order for you to vote.

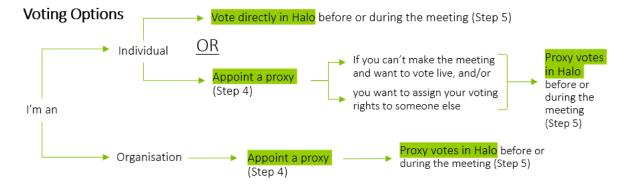
The following sets out the process for submitting a proxy, types of proxies (including some types of proxies which include your voting instructions) and how.

The deadline for submitting a proxy nomination in Halo is Tuesday, 3 September 2024, 4:00pm (AEST)

If you do not need to appoint a proxy (for example you are an employee or individual), you can skip to instruction at Step 5 to cast your vote.

Creditors will be notified when proxy forms become available to them in Halo.

Once you have been admitted, there will different pathways for you to nominate your proxy (if required) and lodge your vote in Halo:



When appointing a proxy, you will need to consider both the type of proxy you are nominating and your options as to who you can select as your proxy:

Type of proxy

There are two kinds of proxies available, a general proxy and a special proxy:

- **General proxy** allows the person holding the proxy to vote as they wish on a resolution and therefore you won't need to specify the answers to the resolutions. In Halo, nomination of a general proxy practically means that the voting for that creditor will be transferred or attached to the user account of the general proxy. As such, those who are appointed general proxies will need to vote as outlined in Step 5.
- **Special proxy** directs the proxy holder to vote in a particular way. If appointing a special proxy, you will need to select and submit your vote with the proxy nomination.

Proxy options (who)

In terms of your options on who to select as your proxy, Halo has three options (1) the Chairperson, (2) yourself or (3) someone else to vote on behalf of the creditor:

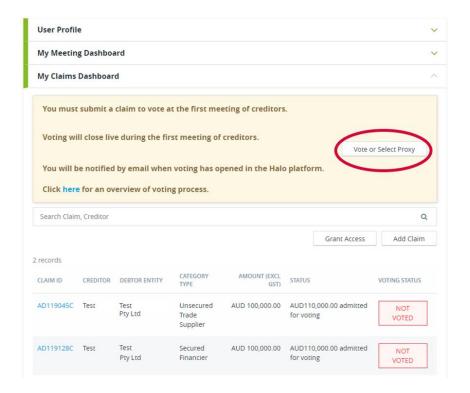
- 1. The Chairperson if you would like to assign the Chairperson your vote, you are able to do this by selecting 'Chairperson' as your proxy option. The Chairperson will be one of the Voluntary Administrators. Part of their role is deciding whether to accept your claim for voting purposes, estimate the value of your claim (if required) and, if necessary, exercise their casting vote.
- 2. Yourself if the creditor is a company and you are a duly authorised officer of the company (e.g. a director) you can appoint yourself as the proxy. If the 'Yourself' option is chosen, the details and email with which you signed up with Halo will be used.
- 3. Someone else if you would like to appoint someone else as the proxy, you can enter the email of the person you would like to appoint in the field which appears when you click 'Other' as the proxy type. If you are selecting someone else to represent you, you will need their email address so they can be registered in the Halo system:
 - If that person is already registered on Halo, their registered Halo details will appear.
 - If they are not registered in Halo, an email invitation will be sent to them to register.

Please note that proxies are nominated at the creditor level. If there are multiple claims that have been registered in Halo under one creditor name, the proxy nominated will be applied to all of those claims.

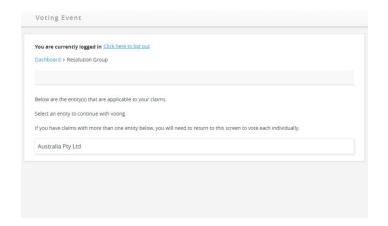
If you have made an error in the nomination of your proxy, please contact the team at SWAdmin1@deloitte.com.au so they can assist you in resetting your proxy nomination. Once reset, you can re-nominate your proxy.

Appoint a proxy – the process

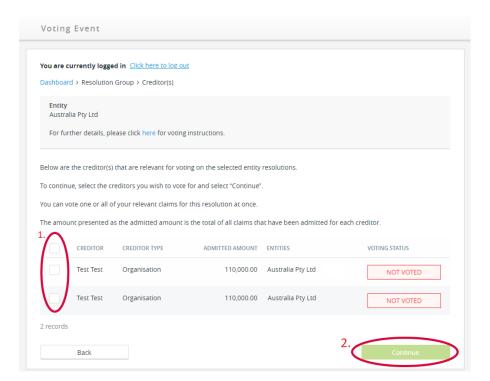
✓ To appoint a proxy, click 'Vote or Select Proxy' on your 'My Claims' dashboard.



✓ If you have multiple creditors who have claims in different companies, you will need to cast a vote / appoint a proxy per company. Please select the companies to appoint a proxy for first.



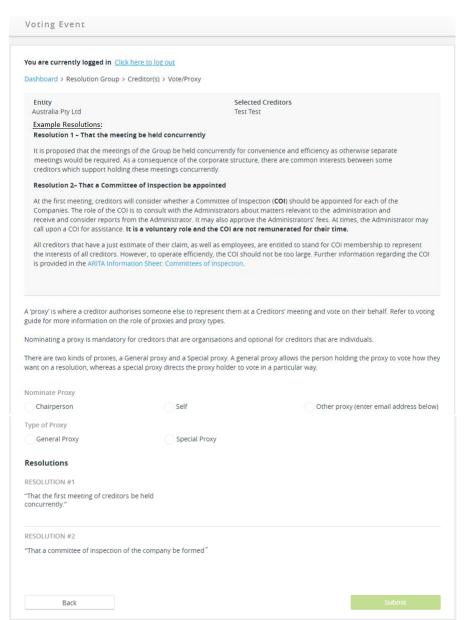
✓ Select the relevant creditor(s) to Nominate a proxy for and click 'Continue'.



If you are an individual, click 'Nominate Proxy (Optional) to be redirected to the 'Assign Proxy' page. If you are representing an organisation you will automatically be on the 'Assign Proxy' page.



You will then be directed to the following screen:



Example resolutions only – the actual resolutions may differ to those in the above image.

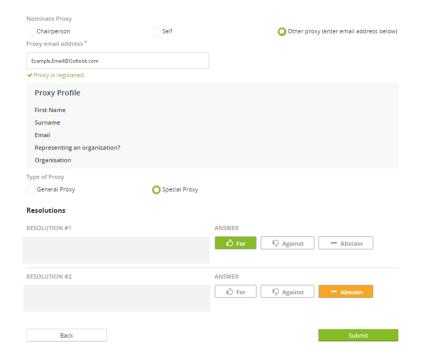
Select your 'Proxy Option' of either: 'Chairperson, 'Self', or 'Other proxy'. If you are an individual, the 'Self' option will not be available.

Nominate Proxy		
Chairperson	○ Self	Other proxy (enter email address below)

- ✓ If selecting 'Other Proxy', please enter the person you are appointing's email in the designated field. If the email is registered in Halo, their details will appear. If they are not registered, they will receive an email notifying them to register as they have been appointed as a Proxy.
- ✓ Select your 'Type of Proxy' of either 'General Proxy' or 'Special Proxy'.



✓ If selecting 'Special Proxy', choose the answers to the displayed resolution(s).



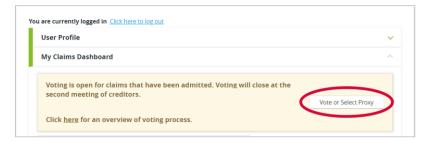
✓ After reviewing, click 'Submit' to finalise your proxy.



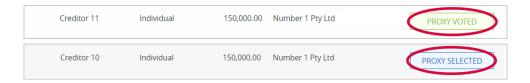
After submitting, the relevant claims on your 'My Claims' dashboard will be displayed as 'Proxy Voted' for a Special Proxy, or 'Proxy Selected' for a General Proxy. After a General Proxy exercises their vote, the status too will change to 'Proxy Voted'.



✓ To **view** your Proxy nomination, click 'Vote or Select proxy' on your 'My Claims Dashboard'



Find the creditor which you want to view the Proxy for and click the 'Proxy Voted' or 'Proxy Selected' box to view your vote. The selected votes will then be displayed.



FAQs on appointing a proxy

What is a proxy?

A proxy is a formal authorisation by a creditor, authorising someone else to represent them and vote on their behalf.

Do I need a proxy?

You don't need to appoint a proxy unless the creditor you are representing is a company or organisation. A company needs to appoint a proxy as they need to appoint an individual who is an authorised officer to vote on behalf of the company. If you are an individual and you want to give someone else your right to vote (e.g. a union, chairperson), you can appoint a proxy.

What is the difference between a special proxy and a general proxy?

There are two kinds of proxies, a general proxy and a special proxy. A general proxy allows the person holding the proxy to vote how they wish on a resolution, whereas a special proxy directs the proxy holder to vote in a particular way.

Can I change my proxy?

If you have made an error, please contact the team at Redflow@deloitte.com.au and they will be able to assist you in resetting and then re-selecting your proxy.

I'm an employee, do I need a proxy?

Employee creditors are individual creditors (i.e. not representing an organisation) so they are not required to nominate a proxy.

However, employees may wish to nominate their union representative, the Chairman, or another person as their special or general proxy.

What happens if I have not nominated a proxy by the deadline of Tuesday, 3 September 2024, 4:00pm (AEST)?

If you are a creditor that is a company or organisation, unfortunately you will not be able to cast your as a proxy is required.

If you are an individual creditor, you will still be able to submit your vote as proxies are not required for individual creditors.

I have been assigned as a proxy, what do I do?

If you have been assigned as a proxy, you will need to cast the vote as in Step 5 Cast your Vote. If you have been assigned a proxy, the proxy(s) you have been nominated for will be displayed on 'My proxy' dashboard as opposed to 'My Claims' dashboard. If you have been assigned a special proxy, no action is required by you.

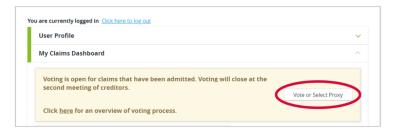
Cast your vote

Once the voting event has started in Halo, there will be a yellow banner on your 'My Claims' dashboard which will say 'Start Voting'. If your claim is admitted for voting, you can log into Halo and click 'Start Voting' on your claims dashboard.

Creditors will be notified when voting opens.

Cast your vote – the process

✓ To cast your vote, click 'Vote or Select Proxy' on your 'My Claims' dashboard. If you have been appointed as a Proxy and need to cast a vote, you will click 'Vote' on your 'My Proxy' dashboard



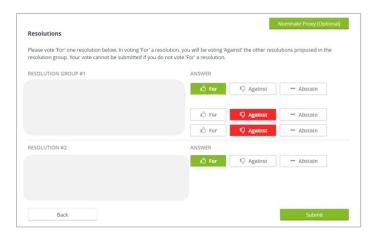
✓ If you are voting for multiple creditors under multiple entities, select the relevant Resolution Group or single company you would like to vote for first.



Select the creditor(s) you would like to cast a vote for and click 'Continue'. You can vote all creditors at once for ease.



Choose your answer to the displayed resolution(s) and click 'Submit'. A warning message will appear explaining that once a vote is submitted, it cannot be changed.



✓ Voting status will now be 'Voted' on relevant claims on your 'My Claims' dashboard.



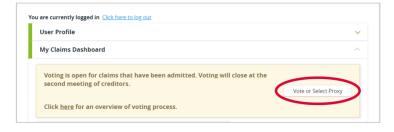
To view your vote, click 'Vote' or Select proxy' on your 'My Claims Dashboard'



Find the creditor which you want to view the vote for and click the 'Voted' box to view your vote. The selected votes will then be displayed.



✓ If you are voting for multiple Resolution Groups, you will need to click 'Vote or Select Proxy' when returned to the 'My Claims' dashboard from the first vote. If you have been appointed as a Proxy and need to cast another vote in another Resolution Group, you will click 'Vote' on your 'My Proxy' dashboard.



Select the next relevant Resolution Group or single company you would like to vote for, then select creditors and resolution voting as per first Resolution Group above.

Deloitte.

Deloitte refers to one or more of Deloitte Touche Tohmatsu Limited ("DTTL"), its global network of member firms, and their related entities (collectively, the "Deloitte organisation"). DTTL (also referred to as "Deloitte Global") and each of its member firms and related entities are legally separate and independent entities, which cannot obligate or bind each other in respect of third parties. DTTL and each DTTL member firm and related entity is liable only for its own acts and omissions, and not those of each other. DTTL does not provide services to clients. Please see www.deloitte.com/about to learn more.

Deloitte is a leading global provider of audit and assurance, consulting, financial advisory, risk advisory, tax and related services. Our global network of member firms and related entities in more than 150 countries and territories (collectively, the "Deloitte organisation" serves four out of five Fortune Global 500® companies. Learn how Deloitte's approximately 312,000 people make an impact that matters at www.deloitte.com.

Deloitte Asia Pacific

Deloitte Asia Pacific Limited is a company limited by guarantee and a member firm of DTTL. Members of Deloitte Asia Pacific Limited and their related entities, each of which are separate and independent legal entities, provide services from more than 100 cities across the region, including Auckland, Bangkok, Beijing, Hanoi, Hong Kong, Jakarta, Kuala Lumpur, Manila, Melbourne, Osaka, Seoul, Shanghai, Singapore, Sydney, Taipei and Tokyo.

Deloitte Australia

The Australian partnership of Deloitte Touche Tohmatsu is a member of Deloitte Asia Pacific Limited and the Deloitte organisation. As one of Australia's leading professional services firms, Deloitte Touche Tohmatsu and its affiliates provide audit, tax, consulting, risk advisory, and financial advisory services through approximately 8000 people across the country. Focused on the creation of value and growth, and known as an employer of choice for innovative human resources programs, we are dedicated to helping our clients and our people excel. For more information, please visit our web site at https://www2.deloitte.com/au/en.html.

Liability limited by a scheme approved under Professional Standards Legislation.

Member of Deloitte Asia Pacific Limited and the Deloitte organisation.

©2024 Deloitte Financial Advisory. Deloitte Touche Tohmatsu